
LIVING WELLNESS DENTAL

March 19, 2020



To our valued clients,

I wanted to take a moment to let you know that my thoughts are with you and your families during these unprecedented times. At Living Wellness Dental, we have always believed that the key to Living Well lies in Personal Empowerment which results from gaining access to reliable and timely information.

On Tuesday March 17, in response to the COVID-19 outbreak the Alberta Dental Association and College issued a mandatory suspension of all non-emergency dental treatment and services. Given our commitment to keeping our clients and employees safe, Living Wellness Dental has cancelled all non-essential services until further notice. We will be contacting you to reschedule those appointments.

Many of you may be experiencing oral distress or require urgent dental care such as oral facial trauma, significant infection, prolonged bleeding or pain that cannot easily be managed by over-the-counter medications. Our doors remain open for these services in order for you to receive the necessary continuity of care you deserve.

Should you have any questions about needed treatment or your upcoming appointments, feel free to call our office to speak to our administrative staff. They will provide guidance and support so that your health remains Empowered. We all share a mutual responsibility and must do our part within the scope of our current climate. If an office visit cannot be avoided, a brief pre-screening will be conducted by phone.

I have confidence in humanity and faith in a higher power that knows each of us personally. I will attach a peer reviewed article that puts the infection rates in perspective but all of that information pales in comparison with my belief that there is hope beyond what we currently see and know. Stay well and keep smiling

Sincerely,

Dr. Kindal Robertson B.Sc., M.Sc., DDS

<https://journals.sagepub.com/doi/full/10.1177/0022034520914246>